
From: Jenny Whittle, Cabinet Member for Specialist Children's Services
Andrew Ireland, Corporate Director for Social Care, Health & Wellbeing

To: Children's Social Care & Health Cabinet Committee

Date: 22 April 2014

Subject: **Specialist Children's Services Performance Dashboard**

Classification: Unrestricted

Summary: The Specialist Children's Service performance dashboards provide members with progress against targets set for key performance and activity indicators.

Recommendation: Members are asked to note the SCS performance dashboard

Introduction

1. Appendix 2 Part 4 of the Kent County Council Constitution states that:

“Cabinet Committees shall review the performance of the functions of the Council that fall within the remit of the Cabinet Committee in relation to its policy objectives, performance targets and the customer experience.”

2. To this end, each Cabinet Committee receives performance dashboards.

Children's Performance Report

3. The dashboard for Specialist Children's Services (SCS) is attached as **Appendix A**.

4. The SCS performance dashboard includes latest available results. As detailed in Appendix A, during the Quarter 3 reporting period SCS changed to a new IT system, so data contained within the Appendix uses the latest information available. Additionally, with the recent changes to the Cabinet Committee structure and the earlier date of this meeting in April it will not be possible to prepare and publish Quarter 4 information in this report. The intention is to share the latest position with members at the meeting.

5. The indicators included are based on key priorities for Specialist Children's Services, as outlined in the business plans, and includes operational data that is regularly used within Directorate. Cabinet Committees have a role to review the selection of indicators included in dashboards, improving the focus on strategic issues and qualitative outcomes.

6. Where frequent data is available for indicators the results in the dashboard are shown either with the latest available month and a year to date figure, or where appropriate as a rolling 12 month figure.
7. Members are asked to note that the SCS dashboard is used within the Social Care, Health & Wellbeing Directorate to support the Improvement Plan.
8. A subset of these indicators are used within the quarterly performance report, which is submitted to Cabinet.
9. As an outcome of this report, members may make reports and recommendations to the Leader, Cabinet Members, the Cabinet or officers.
10. Performance results are assigned an alert on the following basis:
 - Green:** Current target achieved or exceeded
 - Red:** Performance is below a pre-defined minimum standard
 - Amber:** Performance is below current target but above minimum standard.

Recommendations

11. Members are asked to:
REVIEW the Specialist Children's Service performance dashboard.

Contact Information

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Background Documents: Appendix A – SCS Q3 Performance Indicator Summary